
PRIVACY NOTICE

We at Met-Scan Canada Inc. are committed to protecting the privacy of our stakeholders in accordance with fair information practices and applicable data privacy laws.

This Privacy Notice outlined here is specific to the collection, use and retention, and protection of your personal information on this website.

Personal Information pertains to an identifiable individual in reference to an identifier such as a person's name, address, contact information, identification number, an online identifier, or other identifiers such as age, gender, physiological, social identity of a person. This does not apply to business contact information, such as the business name, person's name, person's title, contact information, address, and inquiry.

COLLECTION AND USE OF DATA

Personal Information: Met-Scan Canada does not collect any personally-identifiable data about you (e.g. your name, address, telephone number, or e-mail address) through our website, unless you have provided it to us voluntarily through other forms of communication. We currently do not provide services to individuals, as our products and services are intended to be supplied only to businesses and public sector organizations.

Business Information: If you chose to contact us via email to inquire and/or request our services, we collect contact information which we can use to communicate with you and respond to your inquiry. These include your name, business name, title, telephone number, email address, company address, service area location, and types of products and services you require. This information is only used to fulfill your specific request and future potential business development correspondence, unless you give us permission to use it in another manner, for example, to add you to our mailing lists or use as a reference.

Client Portals: Our client portals are set up specifically for our contracted clients. The portal's Login Page collects username and password. The portal's Place Order page prefills the following information of the client who can change any of the data on the page:

Billing & Shipping, First name, Last name, Company name (optional), Country, Street address, Town / City, Province, Postcode / ZIP, Phone, Email address.

The portal's Contact Us page collects name, email, and customer's inquiry. The information you provide is used to fulfill your requests on our client portal.

IP Addresses and Website Cookies: Our main site and client portals collect IP and cookie. It is the nature of the WordPress platform we are using. The IP addresses and cookies collected are considered strictly necessary to provide:

- Remember items in a shopping basket
- Providing essential security measures
- Used for quick loading and distribution of content

DATA PROTECTION

Only the administrator of the main website and client portals can login to the Admin Panel where IPs can be found.

When you visit our website or portals you will be provided a consent option to cookies through a banner notification.

RETENTION OF DATA

Personal information is retained only for the period of time required to meet the purposes of engagement and inquiry, or as long as otherwise required or permitted by applicable laws or contract.

PRIVACY NOTICE UPDATES

Met-Scan may update this Privacy Notice from time to time in accordance changes to the website. We encourage our website visitors to revisit our Privacy Notice on occasion to be informed of changes and updates.

PRIVACY CONTACT INFORMATION

If you have any questions, comments, or concerns about our website's Privacy Notice you may contact us at privacy@met-scan.com.